



Me

Undo

  **Tyler**

Williams, Sara Elizabeth - willi3se

Sent: Thursday, June 13, 2013 3:38 PM

To: Peterson, Erika Day - petersed

Erika,

I'm way behind on this, but before it escapes my brain entirely: About a week and a half ago I had a senior moment (well, actually about two minutes) of being quite unclear with your staff in MR about some videos I wanted to check out. I changed my mind at least three times, and was stupid. Your excellent desk employee, Tyler was most polite, patient and helpful. I just wanted you to know what an excellent service provider you have in that young man.

Sara

Sara Williams
Assistant Director of Public Services
Carrier Library
James Madison University
willi3se@jmu.edu
540 568-5005